

## Vacancies for the multiple posts at iCALL Psychosocial Helpline, TISS

**About iCALL:** iCALL is a Field Action Project of the School of Human Ecology, Tata Institute of Social sciences. iCALL was established in September 2012 with the objective of providing accessible, affordable and quality counseling services to individuals in distress; particularly those who belong to marginalized communities. iCALL is a national-level telephonic and email-based facility that offers free counseling services to individuals in distress across the lifespan. This multilingual, free and confidential service is run by trained professionals who provide information, emotional support, therapeutic services and referral linkages.

Apart from service provision, iCALL also conducts research, capacity enhancement and awareness generation activities in the area of mental health in collaboration with State Governments, civil society organizations and international organizations such as UNOs.

iCALL is currently recruiting for the following positions.

No	Name of the post	No of vacancies	Duration of the employment	Remuneration
1	Programme Assistant	1	2.5 months	Rs. 30,000/- per month
2	Programme Assistant	1	11 Months	Rs. 27000/- Per month
3	Research Officer	1	11 Months	Rs. 36,000/- Per month

## **1. Post of Programme Assistant**

### **Job Profile:**

The candidate shall report directly to the Programme Director, Programme Associate at iCALL, and shall be responsible for the following:

- Active Coordination with the stakeholders.
- Developing strategy plan for project deliverables
- Involving in the implementation of the services
- Designing the of training curricula and modules
- Managing logistics for carrying post workshop activities
- Developing reports

### **Desirous Candidates Must:**

- Have a **Master's Degree** in Psychology/ Social Work/ Public Health from a recognized university with 2-3 years of work experience in the area of gender-based violence.
- Candidate should be based in Manipur or Mizoram for the duration of the project.
- Have good formal communication skills.
- Be extremely fluent with reading and writing in Hindi as well as English.
- Be willing to work at flexible hours

## **2. Post of Programme Assistant**

The candidate shall report directly to the Project Leader and Programme Associate at iCALL, and shall be responsible for the following:

### **Job Profile:**

- Coordinating with Programme Officer and Research Officer for the implementation of the various deliverables under the project
- Assist with identifying potential research areas in youth mental health
- Assisting with writing proposals and reports
- Carrying out research in the area of youth mental health
- Developing content on youth mental health and well-being
- Coordinating with technical partners for developing technology based interventions for youth mental health
- Drafting protocols and best practice guidelines for counselling on technology assisted medium.

### **Desirous candidates should:**

- Possess a full-time Master's Degree in Clinical/Counseling Psychology from a UGC recognized University, preferably with 1 year of counseling/research experience
- Must have counseling and research skills
- Must be fluent Speak English and Hindi and at least one more regional language
- Must have excellent academic and research writing skills
- Be willing to work flexible hours

### **3. Post of Research Officer**

**Job Profile:** The candidate shall report directly to the Project Officer and , Programme Associate at iCALL, and shall be responsible for the following:

- Undertake desk review
- Coordination with various stakeholders and vendors for implementation of the various deliverables under the project
- Developing program plans and concept notes
- Managing logistics for carrying post workshop activities
- Developing resources and reports on the project activities.

**Desirous candidates should:**

- Possess a full-time Master's Degree in Psychology or allied sciences from a UGC recognized University
- Should have experience of working on research based projects within the community.
- Experience of working in education sector is an added advantage
- Should speak, read and write English fluently
- Possess excellent academic and research writing skills in English.
- Be willing to work in flexible hours

Interested candidates may send their resume to [icallhelpline@gmail.com](mailto:icallhelpline@gmail.com) on or before **6th October 2022 with a subject line “Application for the post of “\_\_\_\_\_”**. Late applications shall not be entertained. Only shortlisted candidates will be called for an interview at TISS. Candidates must be able to join within 15days of interviews. All positions will require travel for the project work. The Travel will be taken care of by iCALL.

For enquiries, contact;

[icallhelpline@gmail.com](mailto:icallhelpline@gmail.com)

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