

**NOTIFICATION**

**Kerala State IT Mission, Ernakulam requires 2 Handhold Support Engineer on contract basis  
(consolidated pay of Rupees 21,000 per month)**

**Eligibility Criteria for the post is as mentioned below**

**1. Educational Qualifications:**

BTech (IT / Computer Science / Electronics and Communication) / MSc (Computer Science) must have 1-year relevant IT work experience, preferably as System / Network Engineer.

(or)

3-year Diploma (Hardware / Computer / IT) with 2-year relevant work experience, preferably as System / Network Engineer.

**2. Age Limit: up to 30 years.**

**3. Willingness to travel and work at field level within district.**

**4. Native of Ernakulam district is preferred.**

**5. Hands on experience with Windows/Linux/MacOS is preferred.**

**6. Experience in e-Governance projects or Govt. projects preferred.**

**7. Proficient in English and Malayalam.**

**8. Strong problem solving and inter-personal skills.**

**9. Additional Certifications in Microsoft/Linux/Cisco etc. is desirable.**

**Job Description**

Technical Support to various e-Governance projects, OS Installation & Maintenance, DSC Installation & Application processing, Trainings, Network Issues and Troubleshooting.

**How to Apply:**

**1. Visit the website: <https://ernakulam.nic.in/>**

**2. Click on "NOTIFICATION"**

**3. Select "RECRUITMENT "and Download The application form**

"Vacancy for the post of Handhold Support Engineers at Kerala State IT Mission, Ernakulam"

**4. Fill the application form along with self-attested copies of educational qualifications, experience certificate and ID poof document.**

**5. Send the hard copy of the above-mentioned documents to the following address:**

**Akshaya District Project Office,**

A1, Ashoka Apartment,B3 Flat, Near Civil Station, above ANERT Office, Kakkanad, Kerala 682030

For Queries Contact:0484 2422693, 9495634111

(Write "Application form: Handhold Support Engineer, Ernakulam"on the Tapal/Application Cover)

**6. Last date and time of receipt of application is 16.05.2023, 5.00 PM.**

**7. Only hardcopy of the filled application form & relevant documents as instructed above needs to be submitted in person or by post. No other format/mode of submission are accepted.**

**8. KSITM reserves the right to fill or not fill the post advertised.**

**9. KSITM reserves the right to increase or decrease the number of vacancies as per the requirement.**

**10. Any further intimation to the candidates, who will be shortlisting for further process will be through email only.**

**As per the orders from Director, KSITM**

Sd/-

Copy to:

Notice Board  
District Website  
Director IT Mission via e-file

District Project Manager, KSITM, Ernakulam



**Educational Qualification:**

SI No	Name of degree	Subject or Stream	Course Type (Regular, Distant, Part time etc)	Institution	University/ Board	Course duration (specify year of enrolment and year of award of degree certificate)	Percentage/ GPA/ CGPA

**Additional Qualifications if any:**

SI No	Course/ Certification	Specialization	Institution	Date of expiry of certificate, if any

**Experience:**

Sl No	Organization	Designation	Job Role	Responsibilities	Period (specify month and year)		
					From	To	Total months

**Additional Skills. if any:**

**Declaration**

I do hereby certified that the above-mentioned facts are true to the best of my knowledge and belief. Also, I have the necessary original documents to prove it and I will produce it whenever demanded.

Place & Date

Name & Signature

- Write "Application form - Hand Hold Support Engineer Ernakulam" on the Tapal/Application Cover.
- Fill the application form along with self-attested copies of educational qualifications, experience certificate and ID poof document.